

# Service Bulletin

Mazda Motor of America, Inc.  
7755 Irvine Center Drive  
Irvine, California 92718  
Telephone (714) 727-1990



Category S	Applicable Model/s 1996-97 B-Series	Subject <b>INSPECTION AND REPAIR PROCEDURES FOR OVERSPRAY CONCERNS</b>	Bulletin No. 053/96 Issued 12/12/96 Revised
---------------	--	---	---

## APPLICABLE MODELS

1996-97 B-Series stored in (or processed through) Port Jersey.

## DESCRIPTION

Some B-Series may have been exposed to exterior overspray while in storage (or during processing) at Port Jersey.

## INSPECTION AND REPAIR PROCEDURES

See Attached

**NOTE:** Service Managers should provide a copy of the attached procedures to body shops performing the repair.

## CLAIM PROCESSING

Repair costs should be processed as Transportation Claims. A warranty claim for this repair will be denied.

**NOTE:** All claims for this repair must be processed before **03/31/97**.

The basic repairs performed on the B-Series Trucks for this overspray concern should not exceed \$250.00. Mazda does recommend, however, that the dealer consult with his attorney regarding specific pre-sale damage disclosure requirements in your state.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools / equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership.



## **B-SERIES TRUCK EXTERIOR PAINT OVERSPRAY CONTAMINATION INSPECTION/REPAIR PROCEDURE**

### **Background**

Some B-Series trucks processed through Port Jersey may have been subject to paint overspray contamination on the exterior body parts. This overspray was caused by a local commercial painting project. In the unlikely event you discover a vehicle with this condition, please proceed with the inspection/repair procedure.

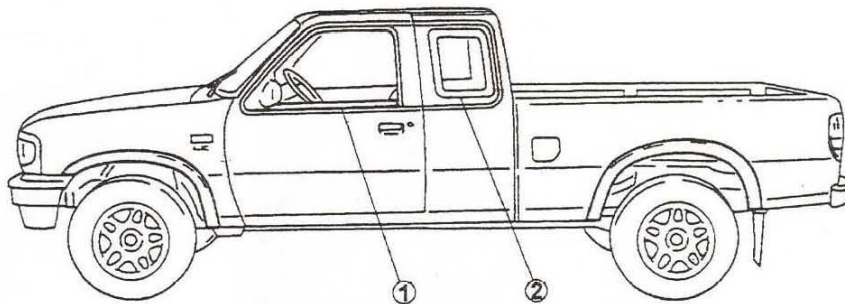
### **Inspection Procedure**

**This overspray condition has unique characteristics and should not be incorrectly identified as rail dust or acid rain. It is imperative that the correct type of paint contamination first be identified before attempting this repair procedure.**

### **Dealer Inventory**

Inspect your truck inventory by performing the following.

1. Place the vehicle in a well-lit area.
2. Wash and dry the bottom black trim area of the door ① and a portion of the driver's side "B" pillar black trim ②.



3. Inspect the cleaned area for small round white colored specks. These specks appear in a continuous pattern and are approximately 1 mm in diameter.
  - If the contamination is identified as overspray, proceed to the repair procedure.
  - If the contamination is other than overspray (i.e., rail dust or acid rain), repair as necessary using current policy and procedures.

### **Future Vehicle Allocations**

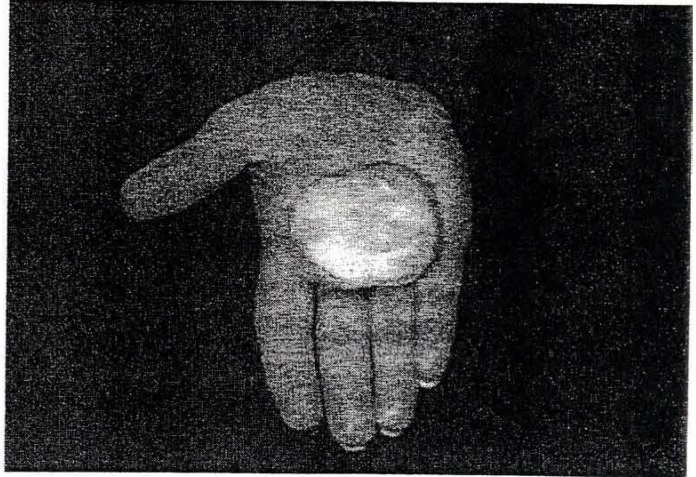
Vehicles displaying a 3/4" red dot on the front windshield (upper driver's side) have been inspected and repaired by port personnel.



## 1. Repairing Smooth Surfaces

- All painted sheet metal
- Front grille
- Front bumper top black decal (if applicable)
- Chrome pieces
- Head lights
- Tail lights
- "B" pillar black plastic trim
- Glass and mirrors
- Wiper arms
- Pinstripes and decals

1. Cut approximately 4 ounces from the (E4) clay bar and mold it into a "hockey puck" shape.



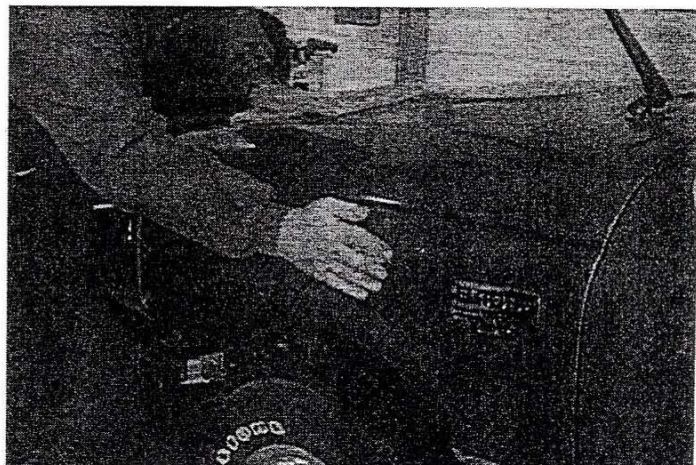
2. Using (F6) clay lube, completely lubricate the area that will be repaired.

**Note:** Outside temperature should be 65 degrees F or warmer.



3. Place the clay on the palm of your hand and swipe the affected area in a side to side and up and down motion. Continue until the paint specks are removed and the area is smooth to the touch.

- Always keep the area well lubricated.
- Use minimal pressure.
- **Caution:** If the clay contacts the ground, do not reuse.





### 3. Repairing Hard Plastic (Textured) Parts

Since the overspray specks are very difficult to remove from textured surfaces, the affected parts (listed below) must be dyed. (Do not attempt soft rubber molding procedure on these parts.)

- Front and rear plastic bumper pads
  - Exterior mirror housing
  - Door handles
1. Clean the affected part with Prep Sol or a good quality grease remover and allow it to dry to the touch.

**Warning:** For hand protection, wear vinyl gloves. Follow all safety precautions listed on the product or MSDS sheet. Store all unused products and dispose of used material according to Federal and local state requirements.

2. Using (E20) black sponge, apply an even coat of (ETR1 black) black dye to an affected part and allow it to dry to the touch. If necessary, repeat process to insure even coating and texture.

3. Using (E21) white sponge, apply an even coat of (ETR2 clear) gloss and UV protector and allow it to dry to the touch. Repeat this process on all affected parts as mentioned above.

